

Office of Behavioral Health
April 2014



Colorado Department of Human Services

people who help people



### **Colorado Department of Human Services**

### Mission

Collaborating with our partners, our mission is to design and deliver high quality human and health services that improve the safety, independence and well-being of the people of Colorado

#### Vision

The people of Colorado are safe, healthy and are prepared to achieve their greatest aspirations.

#### Values

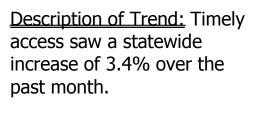
The Colorado Department of Human Services will:

- Make decisions with and act in the best interests of the people we serve because Colorado's success depends on their well-being.
- Share information, seek input, and explain our actions because we value accountability and transparency.
- Manage our resources efficiently because we value responsible stewardship.
- Promote a positive work environment, and support and develop employees, because their performance is essential to Colorado's success.
- Meaningfully engage our partners and the people we serve because we must work together to achieve the best outcomes.
- Commit to continuous learning because Coloradans deserve effective solutions today and forward-looking innovation for tomorrow.





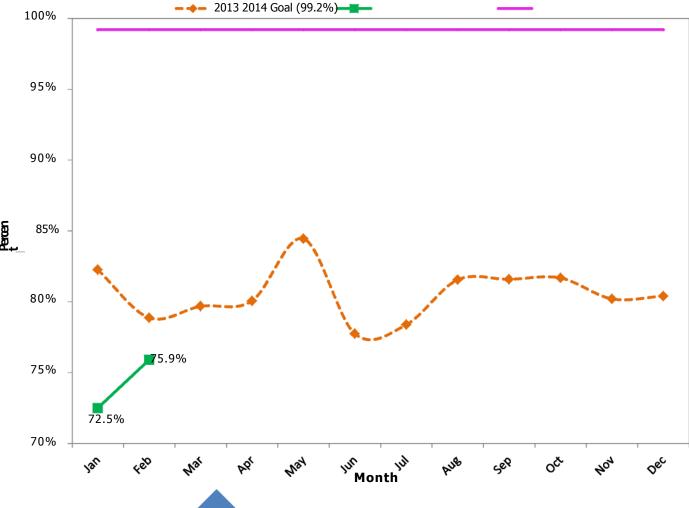
### Percentage of Clients who Gained SUD Access within 3 Days - Statewide



Numerator: # of persons admitted into outpatient SUD treatment within 3 days contact; February numerator: 422

Denominator: # of persons admitted to outpatient SUD treatment;

February denominator: 556



Internal Working Document



Office of Behavioral Health Community Behavioral Health



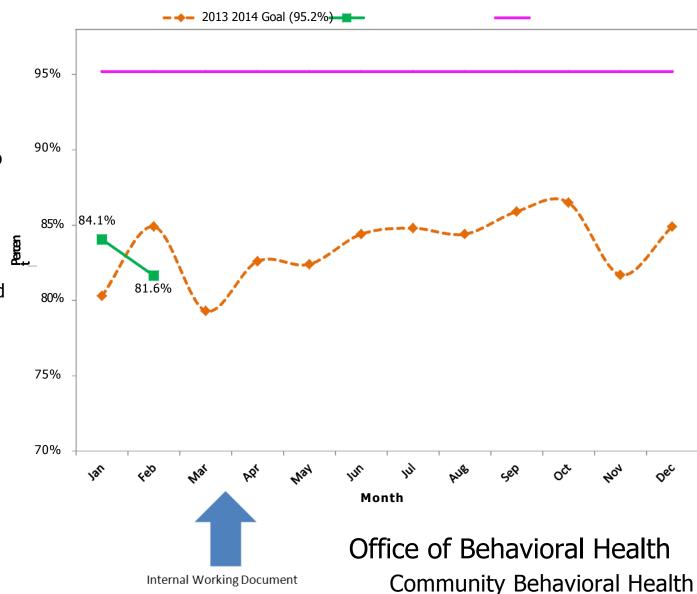
## Reduction of Substance Use - Statewide

<u>Description of Trend:</u> The overall reduction of use declined by 2.5% over the past month.

<u>Numerator:</u> # of persons who reduced their use of substances at discharge; February numerator: 218

<u>Denominator:</u> # of discharged persons receiving substance use disorder treatment who were using substances at admission;

February denominator: 267





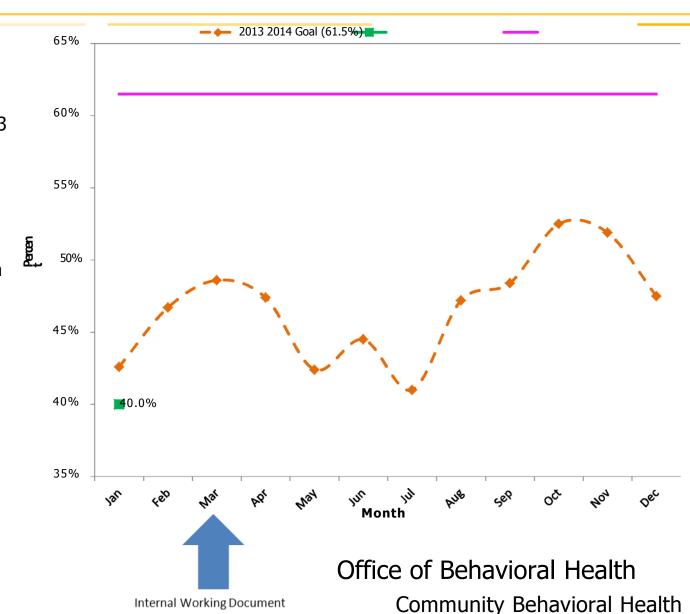
# Percentage of MH Clients Engaged in Services — Statewide

#### Description of Trend:

Engagement rates dropped from 47.5% in December 2013 to 40% in January 2014, a decrease of 7.5%.

Numerator: Percent of clients engaged within 45 days of admit (4 or more days with an eligible service);
January numerator: 430

<u>Denominator:</u> All admissions; January denominator: 1075





### Improvement in MH Symptom Severit

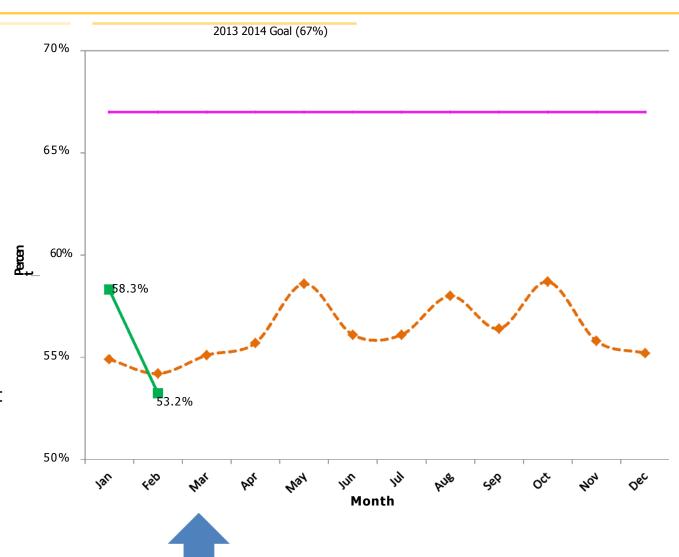
Description of Trend: Overall improvement in symptom severity rates declined by 5.1% between January and February.

Numerator: # of persons with lesser symptom severity at follow up;

February numerator: 370

Denominator: # of discharged persons receiving mental health treatment who report significant symptom severity at admission;

February denominator: 695



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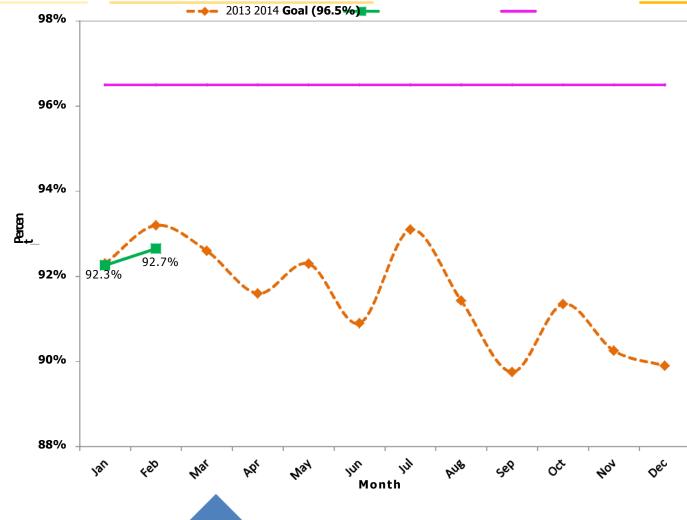


# Maintained or Improved Housing Statewide — Mental Health

Description of Trend: Housing rates saw an increase of 0.4% in performance the past month. Rates in 2014 have started similarly to 2013.

Numerator: # of persons who maintained or improved their housing situation; February numerator: 807

<u>Denominator:</u> # of persons receiving mental health services at Time 1; February denominator: 871



Internal Working Document



Community Behavioral Health

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## Seclusion Use - CMHIFL & CMHIP

<u>Description of Trend:</u> Both Institutes remained below the established goal in February. This marks the second consecutive month for CMHIP and the 11<sup>th</sup>consecutive month for CMHIFL.

Most recent rate – CMHIFL: 0.19

CMHIP: 0.52

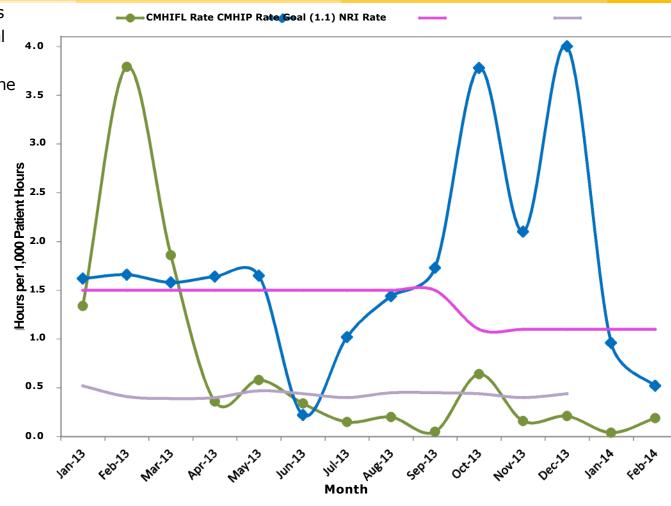
<u>Numerator:</u> # of hours of seclusion.

CMHIFL: 11.42 CMHIP: 144.07

<u>Denominator:</u> Per 1,000 patient

hours.

CMHIFL: 61.54 CMHIP: 275.90





Office of Behavioral Health

Mental Health Institutes

cdhs



#### Restraint Use - CMHIFL & CMHIP

<u>Description of Trend:</u> Rates at CMHIP have declined for the third consecutive month, while CMHIFL's rate increased in February.

Most recent rate:

CMHIFL: 0.32 CMHIP: 0.43

<u>Numerator:</u> # of hours

of restraint.

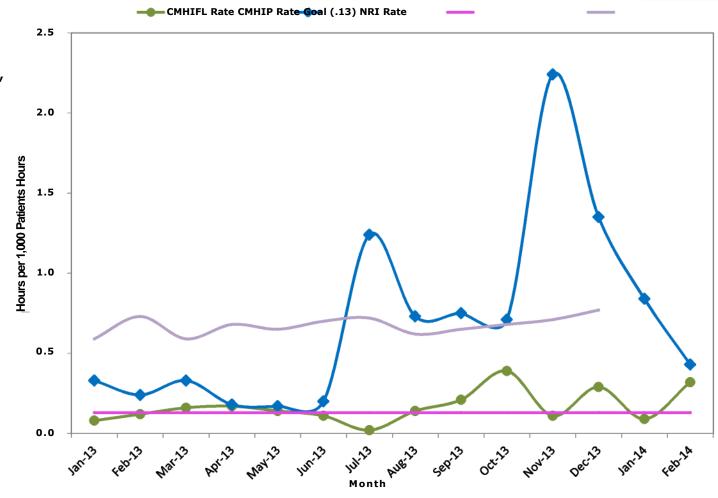
CMHIFL: 19.70 CMHIP: 119.48

**Denominator:** Per

1,000 patient hours.

CMHIFL: 61.54 CMHIP:

275.90







### Percent of Current Civil Patients Ready for Discharge except for Barriers - CMHIFL & CMHIP

<u>Description of Trend:</u> Rates at CMHIFL increased for the first time in seven months, while CMHIP's rates declined in March.

Most recent rate: CMHIFL: 16.47%

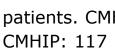
CMHIP: 9.4%

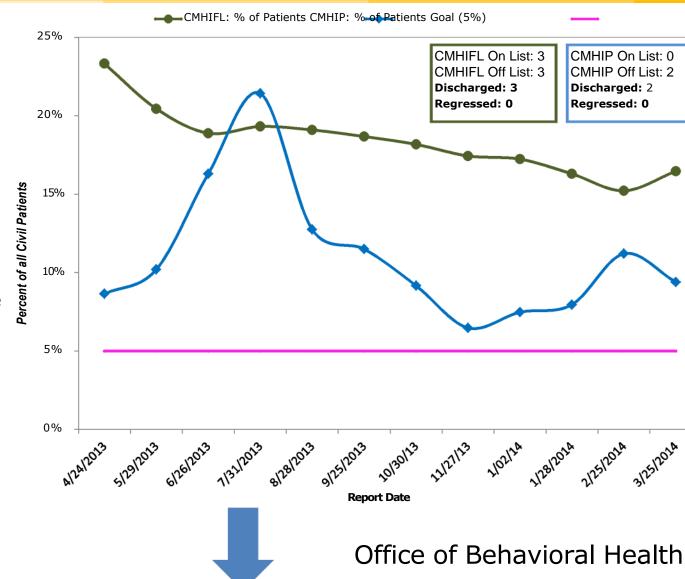
**Numerator:** Civil patients medically ready for discharge but have barriers.

CMHIFL: 14 CMHIP: 11

Denominator: Current number of Civil

patients. CMHIFL: 85







**Mental Health Institutes** 



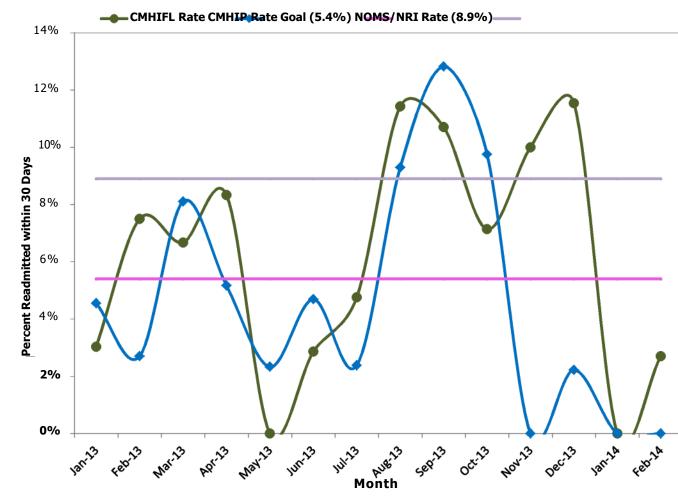
# Percent of Civil Readmissions within 30 Days – CMHIFL & CMHIP

<u>Description of Trend:</u> CMHIP had zero 30-day readmissions for the second consecutive month. While CMHIFL's rate increased in February, it stayed below the goal of 5.4%.

Numerator: # of Civil patients readmitted within 30 days of January discharge. CMHIFL: 1 CMHIP: 0

<u>Denominator:</u> # of Civil patients discharged in January.

CMHIFL: 37 CMHIP: 29







# Percent of Civil Readmissions within 180 Days – CMHIFL & CMHIP

<u>Description of Trend:</u> Rates at both Institutes increased in February. CMHIP had previously seen a three month downward trajectory.

Current rate:

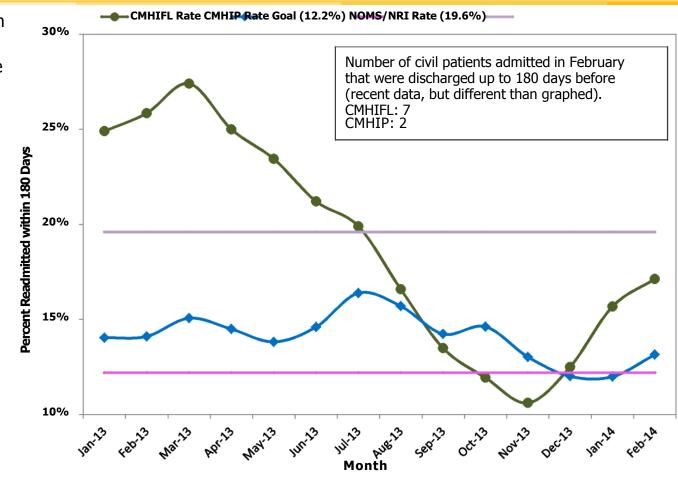
CMHIFL: 17.13% CMHIP: 13.15%

<u>Numerator:</u> U of Civil patients readmitted within 180 days of discharge, based on discharges between 3/1/13 – 8/30/13.

CMHIFL: 31 CMHIP: 38

<u>Denominator:</u> U of Civil patients discharged 3/1/13 – 8/30/13. CMHIFL: 181

**CMHIP: 289** 







## Average Length of Stay (LOS)— RISE & CMHIP

<u>Description of Trend:</u> Both RISE and C1 saw a decrease in the average LOS from January to February 2014, while the other CMHIP units saw an increase.

February 2014 rates (in days):

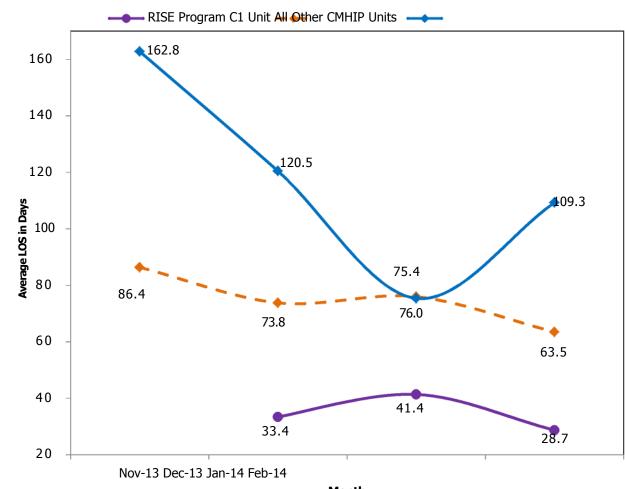
RISE: 28.7

C1 unit at CMHIP: 63.5

All other CMHIP units: 109.3

<u>Numerator:</u> The number of days it takes to restore a patient's competency.

<u>Denominator:</u> # of restored patients.





Month

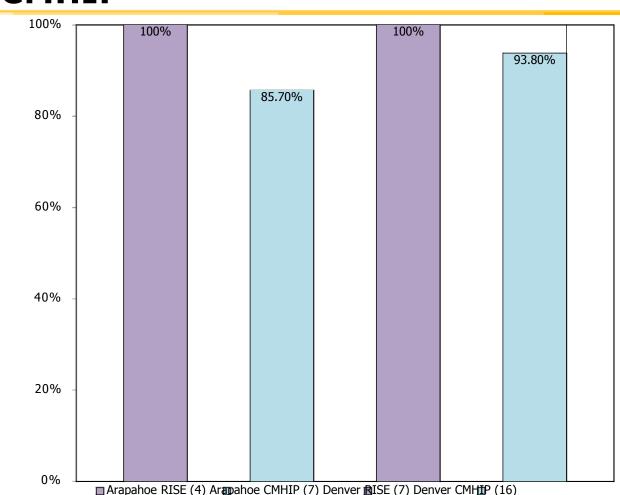


## Patient Restoration — RISE & CMHIP

<u>Description of Trend:</u> The RISE program restored all referred patients from Arapahoe and Denver counties. CMHIP restored 6 of the 7 Arapahoe County patients and 15 of the 16 Denver County patients.

<u>Numerator:</u> The number of patients from Arapahoe and Denver counties served at RISE or CMHIP who achieved restored competency between November 2013 and March 25, 2014.

<u>Denominator:</u> The total number of patients from Arapahoe and Denver counties referred to RISE or CMHIP for restoration of competency between November 2013 and March 25, 2014.



November 2013 through March 25, 2014

